

EVIDENCE PRODUCT CHECKLIST
For ISO/IEC Standard 12207 *Software*
Life Cycle Processes

Including Amendment 1 (2002) and Amendment 2 (2004)

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Author: Stan Magee, CCP

Produced by
Software Engineering Process Technology
(SEPT)
2725 NW Pine Cone Drive
Issaquah, WA. 98027
Tel. 425-391-2344
E-mail: Stanmagee@COMPUSERVE.COM
Web Site: www.12207.com

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ISO/IEC 12207 Software Life Cycle Processes Evidence Product Checklist

Introduction

The process of defining what is necessary for compliance with a software engineering process standard such as “ISO/IEC Standard 12207 Software Life Cycle Processes” is often confusing and laborious because the directions contained in the standards are unclear or ambiguous. To aid in determining what is actually “required” by the document in the way of physical evidence of compliance, the experts at SEPT have produced this checklist. This checklist is constructed around a classification scheme of physical evidence comprised of policies, procedures, plans, records, documents, audits, and reviews. There must be an accompanying record of some type when an audit or review has been accomplished. This record would define the findings of the review or audit and any corrective action to be taken. **For the sake of brevity this checklist does not call out a separate record for each review or audit. All procedures should be reviewed but the checklist does not call out a review for each procedure, unless the standard calls out the procedure review. In this checklist “manuals, reports, scripts and specifications” are included in the document category. When the subject standard references another standard for physical evidence, the checklist does not call out the requirements of the referenced standard.**

Notes concerning amendment 2: Amendment 2 has defined a new process, “Change Request Management Process,” (Reference page 4 of the amendment). Since this new process was not linked to an existing clause in the standard and all other processes were, SEPT has chosen to create a new clause, 6.11 Change Request Management Process, for the purpose of this checklist. All artifacts called out by this process are found in that clause of the checklist.

SEPT has carefully reviewed the document “ISO/IEC Standard 12207 Software Life Cycle Processes” and Amendment 1 and 2 to identify the physical evidence required based upon this classification scheme. SEPT has conducted a second review of the complete list to ensure that the documents’ producers did not leave out a physical piece of evidence that a “reasonable person” would expect to find. It could certainly be argued that if the document did not call it out then it is not required; however if the standard was used by an enterprise to improve its process, then it would make sense to recognize missing documents. Therefore, there are documents specified in this checklist that are implied by the standard, though not specifically called out in the document, and they are designated by an asterisk (*) throughout this checklist. If a document is called out more than one time, only the first reference is stipulated.

There are occasional situations in which a procedure or document is not necessarily separate and could be contained within another document. For example, the Software Detail Specification Document could be a subset of Software Design Specification. SEPT has called out these individual items separately to ensure that the organization does not overlook any facet of physical evidence. If the organization does not require a

separate document, and an item can be a subset of another document or record, then this fact should be denoted in the detail section of the checklist for that item. This should be done in the form of a statement reflecting that the information for this document may be found in section XX of Document XYZ. If the organizational requirements do not call for this physical evidence for a particular project, this should also be denoted with a statement reflecting that this physical evidence is not required and why. The reasons for the evidence not being required should be clearly presented in this statement. Further details on this step are provided in the Detail Steps section of the introduction. The size of these documents could vary from paragraphs to volumes depending upon the size and complexity of the software project or business requirements.

General Principles of the ISO/IEC Standard 12207 Software Life Cycle Processes” Checklist

This checklist was prepared by analyzing each clause of this draft document for the key words that signify a:

- Policy
- Procedure
- Plan
- Records
- Document (Including Manuals, Reports, Scripts and Specifications)
- Audit
- Review

This checklist specifies evidence that is software or system unique. After reviewing the completed document, the second review was conducted from a common sense “reasonable man” approach. If a document or other piece of evidence appeared to be required, but was not called out in the document, then it is added with an asterisk (*) after its notation in the checklist. The information was transferred into checklist tables, based on the type of product or evidence.

Using the Checklist

When a company is planning to use “ISO/IEC Standard 12207 Software Life Cycle Processes” as their main software process standard, the company should review the evidence checklist. If the company’s present process does not address an “ISO/IEC 12207 Software Life Cycle Processes product, then this question should be asked: “Is the evidence product required for the type of software the business is producing? If in the view of the company the evidence is not required, the rationale should be documented and inserted in the checklist and quality manual. This rationale should pass “*the reasonable person rule.*” If the evidence is required, plans should be prepared to address the missing item(s).

Detail Steps

An enterprise should compare the proposed output of their software project or organization against the checklist. In doing this, they will find one of five conditions that exist for each item listed in the checklist. The following five conditions and the actions required by these conditions are listed in the table below.

Condition	Action Required
1. The title of the documented evidence specified by the checklist (document, plan, etc) <i>agrees</i> with the title of the evidence being planned by the enterprise.	Record in checklist that the enterprise is compliant.
2. The title of the documented evidence specified by the checklist (document, etc) <i>disagrees</i> with the title of the evidence planned by the enterprise but the content is the same.	Record in the checklist the evidence title the enterprise uses and record that the enterprise is compliant, and the evidence is the same although the title is different.
3. The title of the documented evidence specified by the checklist (document, etc) is <i>combined</i> with another piece of evidence.	Record in the checklist the title of the evidence (document, etc) in which this information is contained.
4. The title of the documented evidence specified by the checklist (document, etc) <i>is not planned</i> by the enterprise because it is not required.	Record in the checklist that the evidence is not required and the rationale for this decision.
5. The title of the documented evidence called out by the checklist (document, etc) <i>is not planned</i> by the enterprise and <i>should be planned</i> by it.	Record in the checklist when this evidence will be planned and reference a plan for accomplishing the task.

Components of the Checklist

This checklist is composed of 9 sections:

- Section 1. Introduction
- Section 2. Composites of all required and suggested “ISO/IEC 12207 Software Life Cycle Processes” evidence products.
- Sections 3-8. Individual checklists for each evidence type.
- Section 9. “About the Author”

Product Support

All reasonable questions concerning this checklist or its use will be addressed free of charge for 60 days from time of purchase, up to a maximum of 4 hours consultation time.

Warranties and Liability

Software Engineering Process Technology (SEPT) makes no warranties implied or stated with respect to this checklist, and it is provided on an “*as is*” basis. SEPT will have no liability for any indirect, incidental, special or consequential damages or any loss of revenue or profits arising under, or with respect to the use of this document.

Section 2
ISO/IEC 12207 EVIDENCE PRODUCTS CHECKLIST BY CLAUSE

ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.1 Acquisition process					
5.1.1 Initiation	<ul style="list-style-type: none"> • Acquisition Plan Procedure* • Acquisition Procedure • Concept Document Procedure* • Purchasing Requirements Document Procedure* • Purchasing Specification Document Procedure* • Software and System Acceptance Document Procedure* • Software and System Acceptance Plan Procedure* 	<ul style="list-style-type: none"> • Acquisition Plan • Software and System Acceptance Plan • Supplier Selection Plan 	<ul style="list-style-type: none"> • Acquisition Records • Customer Request Response Records • Requirements Used to Control the Risk -- Records • Residual Risk Records 	<ul style="list-style-type: none"> • Concept Document • Purchasing Requirements Document* • Purchasing Specification Document* • Software and System Acceptance Document • User Requirements Document 	<ul style="list-style-type: none"> • Acquisition Plan Review* • Concept Document Review* • Purchasing Requirements Document Review* • Purchasing Specification Document Reviews* • Risk Management File Audit* • Software and System Acceptance Document Review* • Software and System Acceptance Plan Review*

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ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.1.1 Initiation (Cont. 1)	<ul style="list-style-type: none"> • Software and System Acceptance Procedure* • Supplier Selection Plan Procedure* • User Requirements Document Procedure* 				<ul style="list-style-type: none"> • Supplier Selection Plan Review* • User Requirements Document Review*
5.1.2 Request for proposal preparation	<ul style="list-style-type: none"> • Contract Milestone Document Procedure* • Request for Proposal (RFP) Procedure* 			<ul style="list-style-type: none"> • Contract Milestone Document • Request for Proposal (RFP) 	<ul style="list-style-type: none"> • Contract Milestone Document Review* • Request for Proposal (RFP) Review*
5.1.3 Contract preparation and update	<ul style="list-style-type: none"> • Contract Procedure* • Supplier Selection Procedure 		<ul style="list-style-type: none"> • Contract Change Records • Supplier Selection Notification Records 	<ul style="list-style-type: none"> • Contract 	<ul style="list-style-type: none"> • Contract Review*
5.1.4 Supplier monitoring					<ul style="list-style-type: none"> • Joint Supplier Audits and Reviews

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ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.1.5 Acceptance and Completion	<ul style="list-style-type: none"> Customer-Supplied Software and Data Products Procedure* 		<ul style="list-style-type: none"> Customer-Supplied Software and Data Products Records* Software Product Release Records 		
5.2 Supply process					
5.2.1 Initiation	<ul style="list-style-type: none"> Software Policy* 				<ul style="list-style-type: none"> Requirements Review Software Policy Review*
5.2.2 Preparation of response	<ul style="list-style-type: none"> Proposal Procedure* 			<ul style="list-style-type: none"> Proposal 	<ul style="list-style-type: none"> Proposal Review*
5.2.3 Contract					

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ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.2.4 Planning	<ul style="list-style-type: none"> • Hazard Analysis Plan Procedure* • Life Cycle Selection Procedure • Project Management Plan Procedure* • Regulations and Standards Requirements Document Procedure* • Resource and Schedule Plan Procedure* • Risk Management Plan Procedure* • Risk Management Procedure* 	<ul style="list-style-type: none"> • Hazard Analysis Plan* • Project Management Plan • Quality Plan • Resource and Schedule Plan • Risk Management Plan • Safety Plan • Security Plan • Sub-Contractors Management Plan • Verification and Validation Plan 	<ul style="list-style-type: none"> • Evaluation of Effectiveness of the Risk Controls – Records* • Evaluation of Effectiveness of the Risk Controls Methods – Records* • Preliminary Risk Analysis Records* 	<ul style="list-style-type: none"> • Regulations and Standards Requirements Document • Risk Management Summary Document* 	<ul style="list-style-type: none"> • Hazard Analysis Plan Review* • Project Management Plan Review* • Regulations and Standards Requirements Document Review* • Resource and Schedule Plan Review* • Risk Management Plan Review* • Risk Management Summary Document Review* • Safety Plan Review* • Security Plan Review*

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ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.2.4 Planning (Cont. 1)	<ul style="list-style-type: none"> • Risk Management Summary Document Procedure* • Safety Plan Procedure* • Security Plan Procedure* • Sub-Contractors Management Plan Procedure* • Verification and Validation Plan Procedure* 				<ul style="list-style-type: none"> • Sub-Contractors Management Plan Review* • Verification and Validation Plan Review
5.2.5 Execution and control					
5.2.6 Review and evaluation			<ul style="list-style-type: none"> • Audit Records • Evaluation and Test Records • Problem Resolution (All) Records 		<ul style="list-style-type: none"> • Problem Resolution Audit*
5.2.7 Delivery and completion					

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ISO/IEC 12207 CLAUSE NUMBER and NAME	POLICIES and PROCEDURES	PLANS	RECORDS	DOCUMENTS	AUDITS and REVIEWS
5.3 Development process					
5.3.1 Process implementation	<ul style="list-style-type: none"> • Configuration Item Baseline Document Procedure* • Life Cycle Activities and Tasks Mapping Document Procedure • Life Cycle Development Plan Procedure* • Methods, Tools, and Techniques Document Procedure • Methods, Tools, and Techniques Plan Procedure • Off the Shelf Software (OTS) Plan Procedure* 	<ul style="list-style-type: none"> • Life Cycle Development Plan • Methods, Tools, and Techniques Plan • Off the Shelf Software (OTS) Plan* 	<ul style="list-style-type: none"> • Life Cycle Phase Transition Records • Methods, Tools, and Techniques Used Records • Off the Shelf Software (OTS) Receipt Records* 	<ul style="list-style-type: none"> • Configuration Item Baseline Document • Life Cycle Activities and Tasks Mapping Document • Methods, Tools, and Techniques Document 	<ul style="list-style-type: none"> • Configuration Item Baseline Document Review* • Life Cycle Activities and Tasks Mapping Document Review* • Life Cycle Development Plan Review* • Methods, Tools, and Techniques Document Review* • Methods, Tools, and Techniques Plan Review* • Off the Shelf Software (OTS) Plan Review*