

Techstreet Enterprise user guide

Techstreet Enterprise[™] provides easy online access to the standards important to you and your work. Search for and download the standards you need, create lists of related standards, and set up alerts to keep track of document updates in your account.



Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

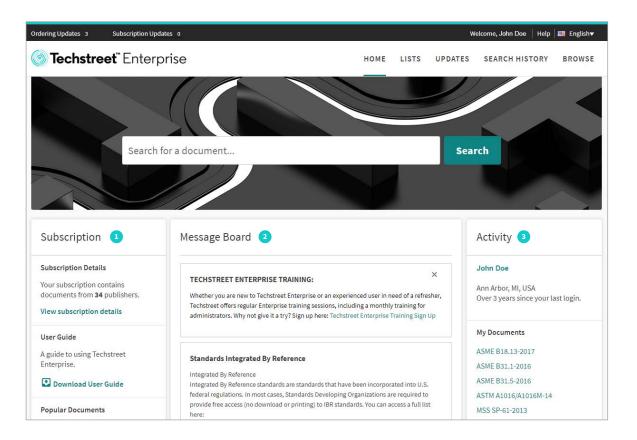
Subscription updates

Customer care

Dashboard overview

Unless you are logging in anonymously, you will have your own profile within your organization's subscription. When you log in, the dashboard page will load.

The lefthand column 1 will give you information about your subscription, the center column 2 will include messages from your administrator or Techstreet, and the right hand column – Activity 3 – is all about you.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

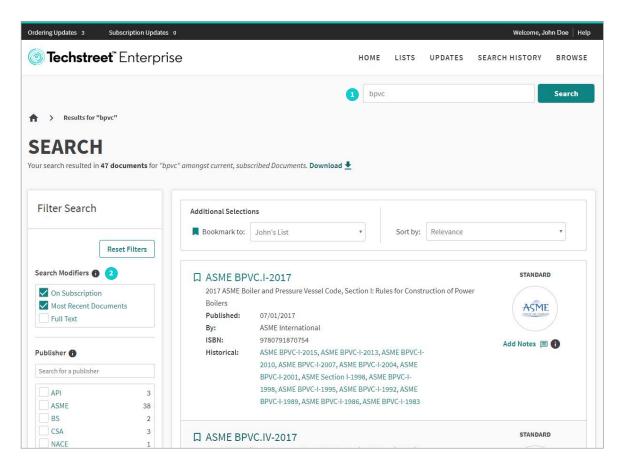
Subscription updates

Customer care

Searching

As you type in search terms, the search engine will suggest document numbers and titles from your subscription 1. If your search terms don't match a document number or title, the search engine will look across title, description, and more to find relevant standards.

You can elect to search off subscription using Search Modifiers on the left 2. You can also elect to search across the full text of all documents here.





Dashboard overview
Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

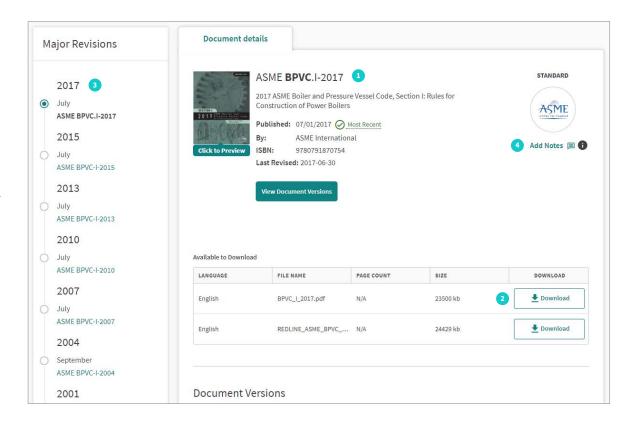
Subscription updates

Customer care

Document details page

The document detail page is where you can download the standard and see important details about the standard, like whether or not it's the most recent, and whether or not redlines are available 1.

Click on the download button
2, and the standard will be
downloaded to your computer.
In addition to offering access
to the latest edition of the
standard, any redlined version
will be available here, as well
as links to historical editions
of the same standard 3. You
can also add notes here using
the add notes feature 4.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

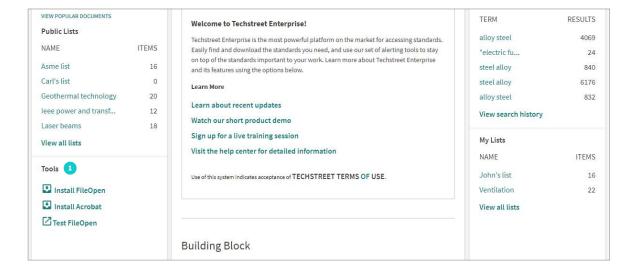
Subscription updates

Customer care

FileOpen: Digital Rights Management

Some standards publishers require that Digital Rights Management (DRM) software be installed with their documents. The industry standard for DRM is FileOpen.

FileOpen associates the standard with your computer, so it's only accessible from there. You can download and Install FileOpen from the dashboard page in the subscription column (left hand side), under Tools 1 at the bottom of the page.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

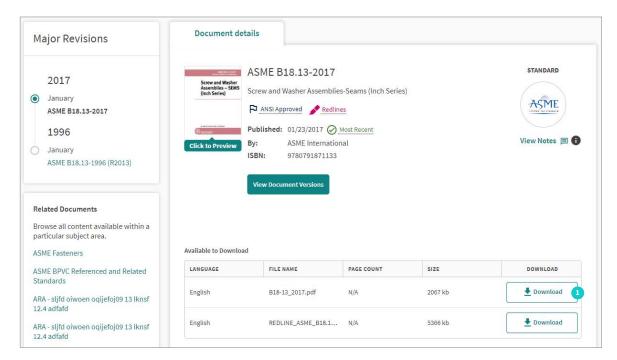
Search history

Subscription updates

Customer care

Downloading documents in your subscription

Once you have installed FileOpen, you can start reading documents in your subscription. Documents in your subscription will have a Download button on the document detail page. In some cases, there will be multiple read buttons – one for the standard, for example, and another for the redline version of the standard.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

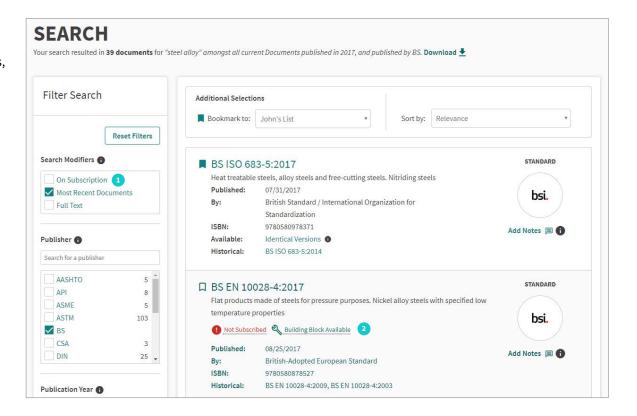
Search history

Subscription updates

Customer care

Requesting a Building Block, part 1

Some documents that are not in your subscription may be available via Building Blocks, if your company has purchased any. To find documents available via Building Blocks, execute your search and uncheck the On Subscription box 1. Documents available via Building Blocks are clearly labeled in search results with the label Building Block Available 2.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

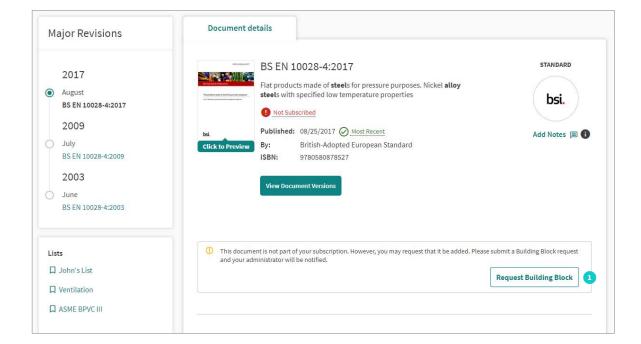
Search history

Subscription updates

Customer care

Requesting a Building Block, part 2

Once you have found a document you want to add via Building Blocks, go to the document detail page for that document. You will see a "This document is not part of your subscription" note towards the bottom of the screen. You can click on the Request Building Block link associated with the note 1 to start the request process.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

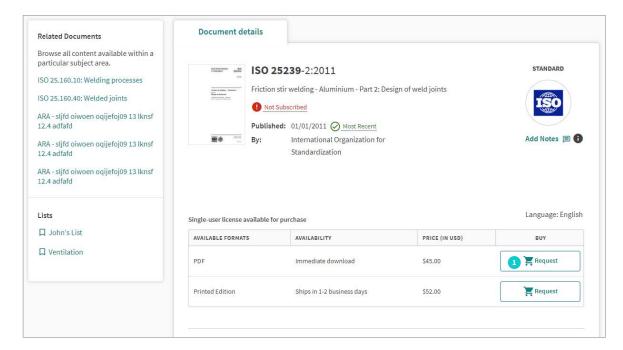
Subscription updates

Customer care

Requesting other documents

You may find a document you want to add to your subscription that is not part of a Building Block. If your subscription has this feature turned on, you can request that it be purchased for you using the Request button 1 below.

An email will be sent to your Administrator requesting that the document be added. You will receive an email letting you know the Administrator's decision. If approved, you can access your document in your profile under downloads or directly from the document details page for the document.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

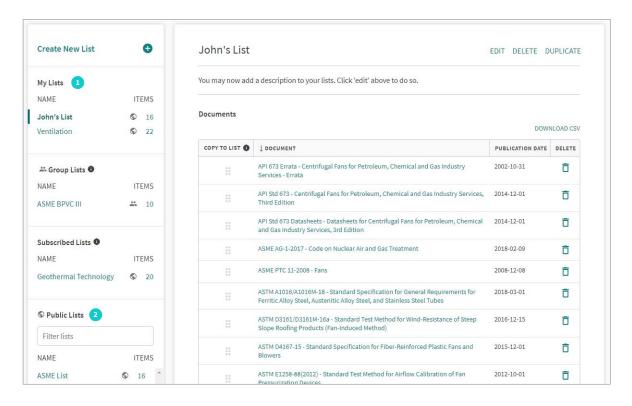
Search history

Subscription updates

Customer care

Lists

Your Lists 1 are an easy way to group related standards and keep on top of updates or changes to those standards. For any standard you add to a list, Techstreet Enterprise will send you an email each time it's updated, and we'll automatically add the updated version to your list. Lists can be private, or you can share them with colleagues at your organization by making them public 2. You can also make group lists to share standards between a select set of users.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

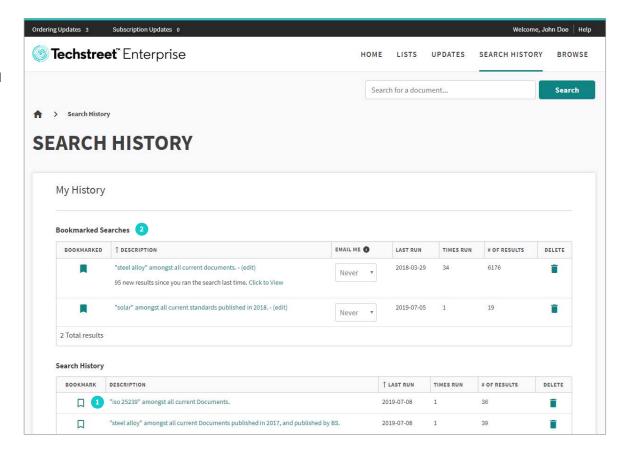
Search history

Subscription updates

Customer care

Search history

Your search history can act as a powerful research tool. Click the Bookmark 1 icon associated with any search, and it becomes a favorite search. Bookmarked Searches 2 can be set up to deliver new results – both in your subscription and not - to you on a regular basis (daily, weekly, or monthly).





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

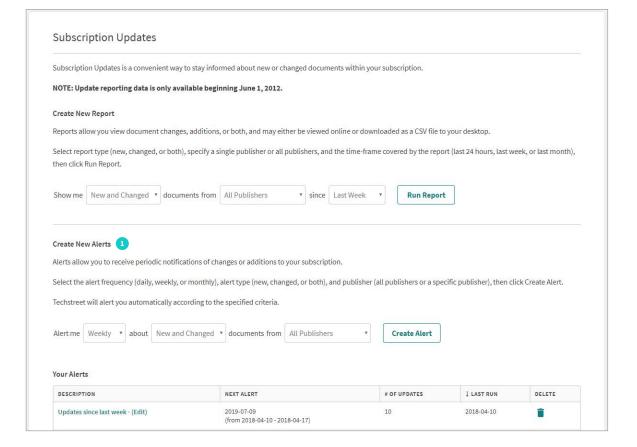
Search history

Subscription updates

Customer care

Subscription updates

With subscription updates, you can set up an alert so you get an email each time a new or revised document is added to your subscription 1. It's a great way to keep on top of all the standards available to you through your organization's subscription.





Searching

Document details page

FileOpen: Digital Rights Management

Downloading documents in your subscription

Requesting a Building Block, part 1

Requesting a Building Block, part 2

Requesting other documents

Lists

Search history

Subscription updates

Customer care

Customer care

If you have any questions, we recommend checking our help center first: subscriptions. techstreet.com/help_center

If you can't find the answer there, contact us:

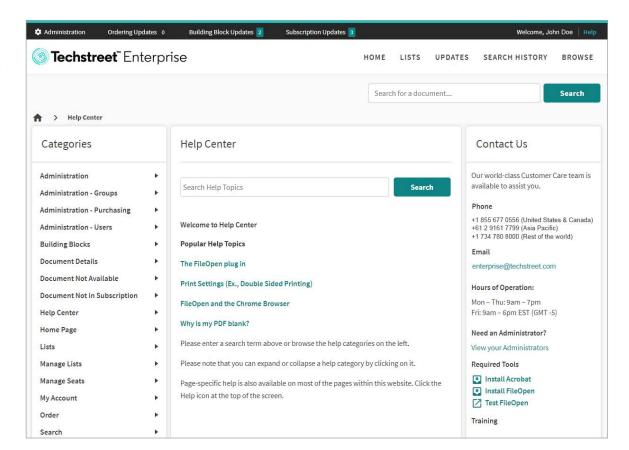
+1 855 677 0556 (United States and Canada)

+61 2 9161 7799 (Asia Pacific)

+1 734 780 8000 (Rest of the world)

 $\underline{enterprise@techstreet.com}$

discover.techstreet.com



© 2021 Techstreet LLC. Techstreet and its logo, as well as all other trademarks used herein are trademarks of their respective owners and used under license.